AMY WEDMORE

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# BUSINESS EXPERIENCE

**Professional Sabbatical** | Avon, Colorado | July 2021 – October 2022

* Moved back home to Colorado in December 2020 to be closer to family and fell in love with the flexibility to participate in my favorite hobbies – hiking and skiing – right from my backyard.
* In July 2021, decided to take time from Product Management career to fulfill a lifelong aspiration of working on the front-line in the outdoors industry for the Forest Service and Vail Resorts.
* Created more efficient processes by migrating manual data tracking and calculations to Excel and led a 9-person crew to evaluate trails and create and prioritize maintenance plans.
* Learned new ways to plan ahead for asynchronous work by completing projects in remote areas with no cell service, which underscored the importance of having the right tool for the job.

**Capital One Bank** | McLean, Virginia | Jan. 2019 – July 2021

***Senior Associate, Product Manager* |** Jan. 2020 – July 2021

* Saved over $2 million a year in license and contractor costs by leading 2 agile development teams to create and implement strategy to replace legacy, vendor software with modern AWS hosted features.
* Re-prioritized 1 year of feature work by analyzing monthly customer transaction data using Snowflake and Google Data Studio to understand changes in customer habits due to COVID.
* Created 4 new concepts for vision of future in-person interactions by leading customer research with branch Tellers from 3 different markets, synthesizing feedback and presenting to bank executives.
* Built year-long strategy for development of mobile-first ATM cash withdrawal feature on Android and iOS, using key milestones and KPIs to track progress for targeted release to 250K customer pilot.
* Managed the work of 15 full-stack developers across 3 teams, 4 time zones, and 8 workstreams.
* Engaged stakeholders across Design, Risk, Fraud, Strategy, and Operations to create KPI dashboards using Splunk, New Relic, and Google Data Studio to monitor performance and alert on potential issues.
* Improved transaction processing speed by 25% by establishing a goal to migrate 7 legacy SOAP APIs to modern RESTful APIs in 5 months, managing teams across 4 lines of business to complete the project.
* Submitted 3 patents outlining innovative vision of in-person banking to the U.S. Patent Office.

***Associate, Product Manager* |** Jan. 2019 – Jan. 2020

* Decreased ATM cash overfill events by 50% and reduced card capture events by 75%, saving $1.5 million a year in costs by creating an automated data monitoring platform for the ATM fleet.
* Developed year-long product roadmap to streamline the work of Operations, Customer Claims, and Deployment teams, improving request handoff time between teams by 10%.
* Received Product Experience Collaboration Award for coordinating stakeholders across 4 teams.

**Incentive Technology Group** | Arlington, Virginia | Aug. 2016 – Dec. 2018

***Business Analyst and Project Lead, Associate Consultant* |** Jan. 2018 – Dec. 2018

* Saved $250,000 a year for a financial institute client by planning and developing automated application reviews.
* Improved team efficiency by 25% by mentoring 3 new developers and teaching the Agile development process.

***Appian Developer, Associate Consultant* |** Aug. 2016 – Jan. 2018

* Attained Platinum Appian developer rating by earning top 10% in certifications and coaching fellow developers.

# EDUCATION

**University of Virginia** | B.S. Chemical Engineering | Charlottesville, VA | 2012 - 2016

* Water Sanitation Research, Guatemala (2014) | Captain of Women’s Ultimate Frisbee Team (2015-2016)
* GMAT: 770 | 99th percentile

# SKILLS AND INTERESTS

**Technical:** AWS, SQL, New Relic, Splunk, Google Data Studio, Databricks, Snowflake, HTML, CSS, Ruby

**Product:** Agile Roadmap Planning, Jira, Confluence, Design Thinking, Customer Empathy Research, Systems Thinking

**Interests:** Hike, cycle, ski, and snowboard; Practice yoga; Travel Internationally; Adventure with my Golden Retriever